

Over-the-Counter (OTC) Catalog Order Form

Please fill out the information below.

Member Name:

Member ID:

Date of Birth:

Date of Order:

Shipping Address:

City:

State:

ZIP Code:

Phone:

How do I use this order form?

1. Fill out the information above. Be sure to include your BlueCare Plus Tennessee Member ID number and your date of birth.
2. Fill in the boxes on the next page. You must include the item number, product description, quantity and price. You can find this information in the BlueCare Plus Over-the-Counter Catalog.
3. Mail this order form to:
DrugSource, Inc.
Attn: BlueCare Plus Tennessee OTC Orders
P.O. Box 1366
Elk Grove Village, IL 60009-1366

How often can I place an order?

You can place one order per month, with a total of three orders per quarter.

How long will it take for me to get my products?

Allow 7 to 10 business days for your order to arrive. Shipping times may vary because of potential delays.

What if a product I want is back ordered?

If a product is on back order, a DrugSource customer service representative will contact you to discuss other product options.

Can I return the products I get?

No. Because these are personal products, we can't take returns.

Are there other ways for me to order my OTC products?

Yes. You can order online at bpotc.com.

Or

You can call DrugSource at **1-800-400-6864**, TTY **711**, toll free from 8:30 a.m. to 10 p.m. CT, Monday through Friday.

