

How to get important plan materials online or in the mail

We're here to help you get the information you need.

That's why we've made it easy to find important details about your plan — like what drugs we cover and what doctors, hospitals and pharmacies are in your network — on our website.

At bluecareplus.bcbst.com/yourmaterials, you can:

- Find a doctor, hospital or pharmacy in your network, available after Oct. 15, 2021
- See if your prescription is covered on your plan's drug list (formulary), available after Oct. 15, 2021
- View a copy of your 2022 Evidence of Coverage (EOC), available after Oct. 15, 2021



Why is it better to go online?

From time to time, your network and list of covered drugs can change. Because **we update our website more often than our paper materials**, it's the best place to look for important information about your plan.

We're here for you

If you need help finding a network provider or pharmacy or would like our list of covered drugs, provider directory, pharmacy directory or EOC mailed to you, give us a call at **1-800-332-5762**, TTY **711**.

Best of Health,
Your Member Care Team

From **Oct. 1 to Mar. 31**, you can call us seven days a week from 8 a.m. to 9 p.m. ET. From **Apr. 1 to Sept. 30**, you can call us Monday through Friday from 8 a.m. to 9 p.m. ET. If you call us outside these hours or on a holiday, our automated system will answer your call. You can leave a message for us, and we will call you back the next business day.

BlueCare Plus Tennessee does not discriminate on the basis of race, color, national origin, sex, age, or disability in its health programs and activities. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-332-5762, TTY 711.

ملحوظة: إذا كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية تتوفر لك بالمجان. اتصل برقم 1-800-332-5762، TTY 711.

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