



Medicare Part D Coverage Determinations and Appeals

Clinical Coverage Determinations

Certain medications require a coverage determination. These medications are noted on the formulary. The prescribing Practitioner is responsible for providing the necessary information to our plan.

Hours of operation: Monday through Friday 8 AM – 9 PM EST

Mail:

BlueCross BlueShield of Tennessee
Medicare Part D Coverage Determinations and Appeals
1 Cameron Hill Circle, Suite 51
Chattanooga, TN 37402-0051

Phone (providers):

1-800-299-1407

Phone (members):

1-800-332-5762

Fax:

423-591-9514

Formulary

http://bluecareplus.bcbst.com/docs/2019_bluecare_plus_formulary.pdf

Redeterminations

If we have made an adverse pre-service determination of a medication or pharmaceutical product, you may initiate a request for redetermination within 60 calendar days from the date of our first decision by contacting us at the address or phone number listed above.